Learning Outcome:
Participants will be able to identify current standards of Ambulatory Nursing practice and apply them to selected patient conditions within their practice.

Program Objectives:
- Describe the technique for preparing for the Ambulatory Care Certification exam.
- Identify the key concepts of Assessment, Medication Management and Disease Process/Pathophysiology found in ambulatory care nursing.
- Discuss the key points related to: Protocols, Algorithms, Pathways for nursing in ambulatory care.
- Identify the principles and skills related to Telehealth for the ambulatory care nurse.
- Discuss the components of health benefits/services coverage and the implications for implementation with a variety of levels of patient acuity for ambulatory care patients.
- Discuss the components of Plan of Care, Care Management, and Outcome Evaluation for ambulatory care patients.
- Identify the most common technical and clinical skills for nursing in ambulatory care.
- Identify Professional issues and communication: interpersonal skills and customer service for the ambulatory care nurse.
- Review communication barriers and cultural competency skills for nursing in ambulatory care.
- Discuss the key methods of documentation and informatics and how to use them in ambulatory care nursing.
- Describe the various components of professional development and leadership in ambulatory care nursing.
- Identify the most common legal and ethical issues for the ambulatory care nurse.
- Discuss the management of clinical environment regulations, standards and compliance related to ambulatory care nursing.
- Recognize the various nursing management issues related to an ambulatory care unit.
- Identify principles of quality management as they apply to nursing in the ambulatory care setting.
- Discuss the importance of education, teaching and learning principles and methods in the ambulatory care nursing setting.
- Discuss the importance of health promotion and disease/injury prevention in ambulatory care setting.

Faculty: Barbara Sheppard, BS, RN, CCE-BC
Barbara Sheppard has worked as a registered nurse in ambulatory care for over five years, is certified in ambulatory care, and has many years of teaching as an adjunct instructor.

Registration Information
Where: Zoom Online Meeting  
When: September 11 & 12, 2023  
Fee: FREE - NYSNA member  
$350 non-member  
Registration deadline: Sep. 4

To register, contact Meeting and Convention Planning at (212) 785 – 0157 ext. 277 or click here: www.tfaforms.com/5025079
or point your smartphone camera at the QR code at right, or fill out the form ON BACK, detach and return via:  
Fax: (212) 785 - 0429  |  Mail: NYSNA Attn. MCP, 131 West 33rd St., 4th Fl., NY, NY 10001
NYSNA WORKSHOP
Ambulatory Care Nursing Certification Review
September 11 & 12, 2023
Zoom Online Meeting
Registration deadline Sep. 4

To register please call (212) 785 - 0157 ext. 277, or click here:
www.tfaforms.com/5025079 or fill out and fax to
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NYSNA Member ID # _________________
Name _______________________________
Home Address________________________
____________________________________
City/State/Zip ________________________
Home Ph. (____) ______________________
Cell Ph. (____) ________________________
E-mail address ________________________
Facility ______________________________
Shift __________ Please check one: ☐ RN ☐ LPN

Registration / Payment Information
**Total Cost: N/A member; $350 non-member
☐ Check (payable to NYSNA)
☐ Visa ☐ America Express ☐ MasterCard
☐ Discover
Card Number __________________________
Expires ______________ *CVV# __________
Name ________________________________
Signature ______________________________
Date _________________________________

*CVV is a 3-digit number printed in the signature area on the back of VISA, MasterCard and Discover credit/debit cards; it is a 4-digit number printed on the FRONT of American Express credit cards (above the card number, on the left or right).

NYSNA reserves the right to cancel this program if a sufficient number of participants are not registered, in which case if a fee was paid, the entire amount will be refunded.

Make sure to check your email for confirmation of registration and the further steps you need to take to be prepared for the program, such as registering on zoom, and how to retrieve the handout materials before the start of the program.

See you at the Workshop!